

At JNX PC, your privacy is our priority. This Privacy Policy explains how we collect, use, and protect your personal information when you visit our website and use our services. By accessing our website, you agree to the terms outlined in this policy.

## Information We Collect

**1.1 Personal Information:** We collect personal details such as your name, email address, shipping address, and phone number when you place an order or create an account. This information is essential for processing orders, deliveries, and providing customer support.

**1.2 Payment Information:** To process payments, we gather billing information, including credit card details. We do not store your complete payment information; it is securely handled by third-party payment processors.

**1.3 Website Usage Data:** We collect non-personal data about your interactions with our website, including your IP address, browser type, and referring pages. This data helps us analyse trends and improve user experience.

## Use of Information

**2.1 Order Processing:** We use your personal information to process and fulfil orders, including confirmations and customer support.

**2.2 Customer Support:** Your information helps us respond to inquiries and provide assistance with our products and services.

**2.3 Marketing Communications:** With your consent, we may use your email to send promotional offers and updates. You can opt-out at any time via the unsubscribe link in our emails or by contacting customer support.

**2.4 Legal Compliance:** We may disclose your information as required by law or in response to legal requests.

## Data Security

**3.1 Data Protection Measures:** We implement industry-standard security measures to protect your personal information from unauthorized access, loss, misuse, or alteration. These measures include physical, technical, and administrative safeguards to maintain the confidentiality and integrity of your data.

**3.2 Third-Party Services:** We may engage third-party providers for payment processing and shipping. We recommend reviewing their privacy policies to understand their practices.

## Data Retention

**4.1** We retain your personal information only as long as necessary to fulfil the purposes outlined in this policy, or as required by law. Once no longer needed, we will securely dispose of your information.

## Your Rights and Choices

**5.1 Access and Update:** You have the right to access and update your personal information through your account. For assistance, contact customer support.

**5.2 Opt-Out:** You can opt-out of marketing communications at any time by contacting our support team.

**5.3 Cookies:** Most browsers accept cookies by default. You can modify your settings to decline cookies, but some website features may not function properly without them.

### Children's Privacy

**6.1** Our website is not intended for children under 16. We do not knowingly collect information from anyone under this age. If you believe we have, please contact us, and we will take steps to delete the information.

### Changes to this Privacy Policy

**7.1** We may update this policy periodically. Any changes will be posted here with a revised effective date. We encourage you to review this policy regularly.

### Contact Us

**8.1** For questions or concerns regarding this Privacy Policy, please contact our Privacy Officer through our support team. We are committed to addressing your inquiries promptly.

By using our website and providing your personal information, you acknowledge that you have read and understood this Privacy Policy and consent to the collection and use of your information as described.